

NOTICE

Free Medical Care for Those Unable to Pay — 2025

Maine law requires that free medical care must be provided to Maine residents with income less than 150 percent of the federal poverty level. MaineHealth provides full free care to all patients at or below 200 percent of the poverty level. New Hampshire residents who receive care at Memorial Hospital and/or other associated MaineHealth physician practices may also qualify for the free care program.

Family Size	150%	200%
1	\$23,475.00	\$31,300.00
2	\$31,725.00	\$42,300.00
3	\$39,975.00	\$53,300.00
4	\$48,225.00	\$64,300.00
5	\$56,475.00	\$75,300.00
6	\$64,725.00	\$86,300.00
7	\$72,975.00	\$97,300.00
8	\$81,225.00	\$108,300.00
Each Additional	\$8,250.00	\$11,000.00

To apply for financial assistance, please contact us at:

- Patient Financial Services office toll free at 866-804-2499 during normal business Monday through Friday 8 a.m.-4:30 p.m.

Charges Will Not Exceed Amount Generally Billed to Medicare

If you are approved for financial assistance under our policy and your approval does not cover 100 percent of our charges for the service, you will not be billed more for emergency or other medically necessary care, than the amount generally billed to patients having insurance.

Only necessary medical care is given as free care. If you do not qualify for free medical care, you may ask for a fair hearing. We will tell you how to apply for a fair hearing.



Financial Assistance Policy

The MaineHealth Financial Assistance policy can be found on our website at [MaineHealth.org](https://www.mainehealth.org) under Financial Assistance. Copies are also available at the following locations:

MaineHealth Behavioral Health at Spring Harbor, 123 Andover Road, Westbrook, ME 04092

MaineHealth Franklin Hospital, 111 Franklin Health Commons, Farmington, ME 04938

MaineHealth Lincoln Hospital, 35 Miles Street, Damariscotta, ME 04543

MaineHealth Lincoln Hospital, 6 St. Andrews Lane, Boothbay Harbor, ME 04538

MaineHealth Maine Medical Center – Biddeford, 1 Medical Center Drive, Biddeford, ME 04005

MaineHealth Maine Medical Center – Portland, 22 Bramhall Street, Portland, ME 04102

MaineHealth Maine Medical Center – Sanford, 25 June Street, Sanford, ME 04073

MaineHealth Memorial Hospital, 3073 White Mountain Highway, North Conway, NH 03860

MaineHealth Mid Coast Hospital, 123 Medical Center Drive, Brunswick, ME 04011

MaineHealth Pen Bay Hospital, 6 Glen Cove Drive, Rockport, ME 04856

MaineHealth Stephens Hospital, 181 Main Street, Norway, ME 04268

MaineHealth Waldo Hospital, 118 Northport Avenue, Belfast, ME 04915

The MaineHealth Financial Assistance policy is available in English, Spanish, French, Portuguese and Somali.